

CONCLUSION BY PHILIPPE CHARRIER - FRENCH SENATE SOCIAL AFFAIRS COMMITTEE FACT-FINDING MISSION

Puteaux (France), 30 March 2022 (5:45 pm CEST)

During the Social Affairs Commission fact-finding mission's hearing on the control of "EHPAD" (nursing homes' legal name in France), in the French Senate on 30 March 2022 at 9 am, Philippe Charrier, Chairman and CEO of Orpea, concluded:

"I am fully aware of the challenges that remain to restore confidence in our group. This will require efforts, explanations and reforms, but also innovation and initiative.

I would like to share with you two decisions that I have taken and that will contribute to moving Orpea in the right direction.

The first decision is to maximise the decentralisation of decisions and responsibilities to facility level, to reinforce their autonomy and to rely even more on facility directors and the staff who work on a daily basis for the residents. This will be a priority. Among other improvements, we are going to introduce family mediators, bring the ethics committees closer to the field, improve operations and promote our alert platform.

The second decision is to open the doors of all our facilities and to hold a Day of General Assembly on Older People in each of them in May. Residents, families of residents, elected representatives, parliamentarians, staff, local press, everyone will be invited to participate, to express themselves, to debate in order to bring criticisms and solutions to the fore.

I am committed to ensuring that this major debate takes place throughout France and is followed by a report with a summary and concrete proposals that will be sent to all the participants as well as to national representatives.

In September 2022, the second stage of these General Assemblies will give rise to a national meeting involving representatives of all the stakeholders in order to present the main lines and proposals that could be made to improve the reception and care of residents. This is how we plan to participate in the public debate to better respond collectively to the challenges of our society's ageing population."

About ORPEA (www.orpea-corp.com)

Founded in 1989, ORPEA is one of the world leaders in Dependency care (nursing homes, assisted living, post-acute and rehabilitation hospitals, mental health hospitals, home care services)

ORPEA is listed on Euronext Paris (ISIN code: FR0000184798) and is a member of the SBF 120, STOXX 600 Europe, MSCI Small Cap Europe and CAC Mid 60 indices.

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