

Full-year 2018 Results

27 March 2019





- 1. Quality, innovation and well-being
- 2. Network and development
- 3. A new organization to secure a new phase of growth
- 4. 2018 Full-Year Results
- 5. 2018 and 2019 openings
- 6. Leader in Latin America
- 7. Strategy and outlook

Appendix









Comprehensive offering of mid-term and long-term care for physical and mental conditions





Complementary activities to meet the demand of existing as well as future patients and residents



Quality, innovation and well-being

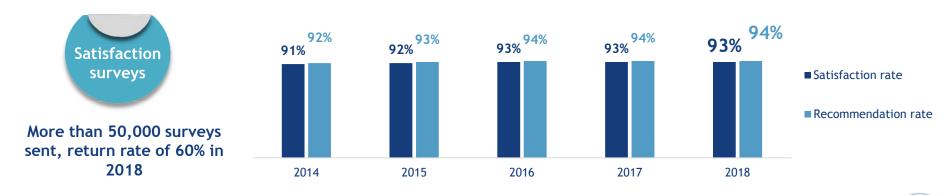
Quality: the DNA of ORPEA businesses



Quality according to ORPEA

- Continuous improvement of quality of care for patients / residents
- Professional development and well-being of employees





A dynamic innovation policy



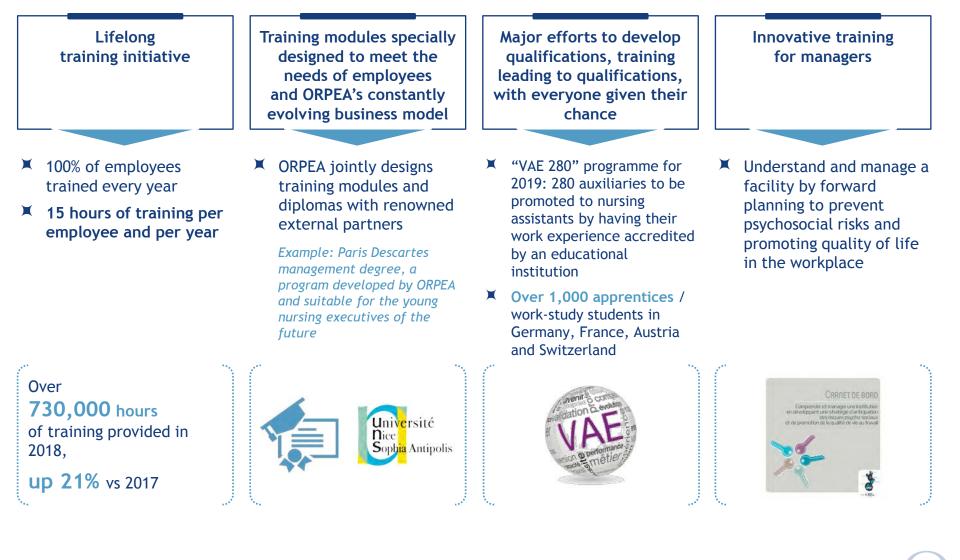
Aims: Improve the well-being of residents / patients AND employees

Few examples:

STRENGTHEN the safety of residents / patients	 Coping with disorientation issues: Evit'Errance: anti-wandering system detecting disorientated residents and used to avoid residents to run away Handles equipped with anti-intrusion sensors (tested in 2 Alzheimer's units)
DEVELOP their well-being and autonomy	 Light therapy used in Alzheimer disease Methodology: living spaces equipped with interactive light therapy; monitoring of sleep, anxiety and behavioural disorder Results: sleep extension and improved quality ((>1h/day), reduction of the number of night awakenings (-2.5 awakenings/night)), reduce anxiety and behavioural disorder, positive for residents and for staff
ADAPT care to new technologies	 Bio feedback used in psychiatry for anxiety post-traumatic stress disorder and migraine Therapy: neurofeedback, cardiac consistency Results: similar efficiency to classic treatment, reduction of tranquillizer consumption
IMPROVE working conditions of employees	 Study the risk of burnout among employees working in Alzheimer unit Methodology: questionnaire covering professional and extraprofessional situations, sent to 185 nursing homes and clinics Results: setting up of regular training to cope with stressful situations / positive impact on working conditions

Over 100 innovative projects tested in less than 2 years





Well-being and quality of life at work



For the benefit of the Group's 59,500 employees



Promoting diversity and equal opportunities



Gender diversity

- **83%** of employees are female
- 66% of management positions are held by women (77% in Spain)
- AGEFI 2018 Award for Diversity in Management
- ORPEA's 2018 male-female salary equality indicator: 84/100



Disability

 Over 600 employees and company-level agreements in France and Spain

Age diversity

- 10% of employees are under 25 years old
- 🗶 18% are over 55 years old

Loyal management team

Zurich (Switzerland)

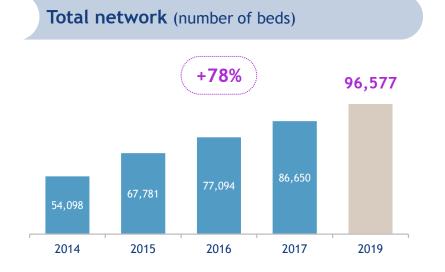


Mara 13

Network and development

2014-2019: strong acceleration of ORPEA international expansion with 7 new countries



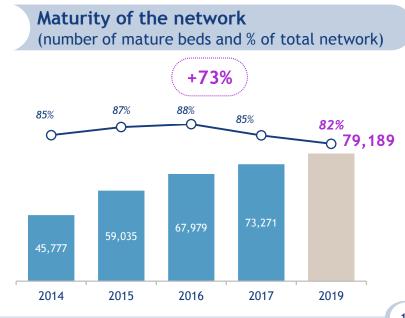


International network (number of beds and % of total network)

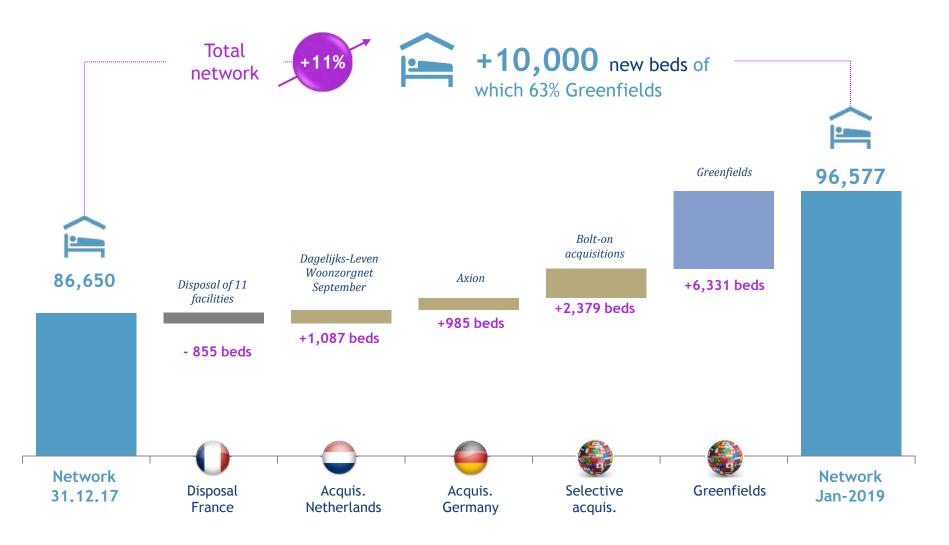


Pipeline (number of beds)



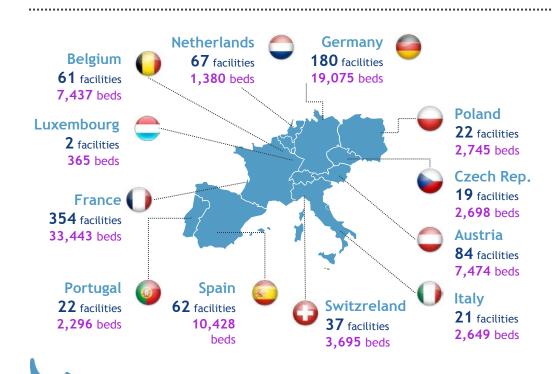








Europe 931 facilities 93,685 beds 12 countries



65% of the network outside France

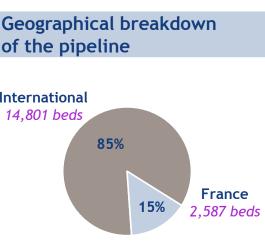


13

Growth pipeline of 17,388 beds under construction: +30% in 12 months



C οι	intry	Beds open	Pipeline = Beds under construction	Ch.of pipeline in 12 months	Pipeline (% of beds under const.)	
	Germany	16,228	2,847	+272	15%	
\bigcirc	Austria	7,088	386	+202	5%	
0	Belgium	6,275	1,162	-606	16%	
0	Brazil	471	2,281	+96	83%	
0	China	140	0	0	0%	
	Spain	8,702	1,726	+1,419	17%	Ir
0	France	30,856	2,587*	+364	8%	1
0	Italy	1,940	709	+444	27%	
	Luxembourg	0	365	+365	100%	
\bigcirc	Netherlands	980	400	+400	29%	
\bigcirc	Poland	1,107	1,638	+530	60%	
0	Portugal	635	1,661	+520	72%	
	Czech Rep.	1,905	793	-128	29 %	
0	Switzerland	2,862	833	+131	23%	
	TOTAL	79,189	17,388	+4,009	18%	



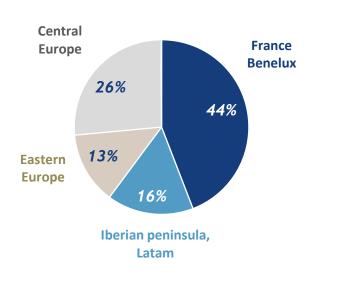
* Of which 1,087 beds under redevelopment

Growth pipeline doubled in 2 years

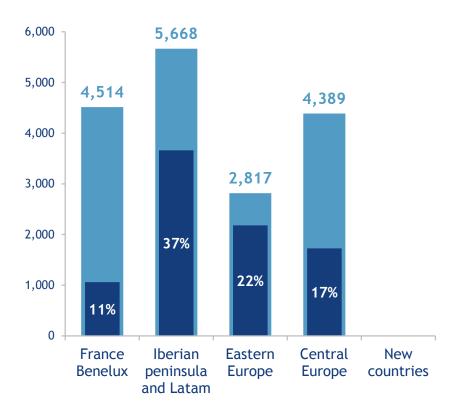
Beds and pipeline breakdown by cluster



Beds breakdown by cluster



Pipeline breakdown by cluster



Beds under construction

Beds under construction as % of total beds

Example of selective acquisition: clinica Holistica in Switzerland





- Psychiatric clinic focusing exclusively on stress-related diseases using various psychiatric and therapeutic approaches (physiotherapeutic, art, quigong, music etc)
- Created in 2010 and recently renovated to high standards with an outstanding reputation
- **Premium facility of 61 beds** with possibility of being extended
- Daily price of CHF 460 for the accommodation
- Located near Davos





- **Creation of a premium facility: 125 beds of nursing home + 80 flats of assisted living**
- Strategic location in Strassen, very closed to the historical center (4 km to Boulevard Royal)
- Project developed internally by ORPEA









Acquisition of Axion in Germany: strengthening of ORPEA premium nursing home positioning



- Premium segment under-developed in Germany with 25 facilities only (0.2% of the sector)
- Acquisition of Axion: 7 facilities with 985 beds, including 2 high-end nursing homes (275 beds) in Hamburg and 5 in good locations with recent buildings
- **≤ 30m of FY revenue** and strong profitability
- Set-up of a joint-venture ORPEA (75%) and Mr Tavridis (25%) to develop premium facilities in Germany
- Strategy of ORPEA: shifting the German network upscale, by building premium facilities allowing to apply free pricing schemes





Riva Residenz (Potsdam)





ER-Elbchausee (Hamburg)







- Family group founded in 1998, with 5 facilities (936 beds) mixing 2 activities:
 - Nursing home
 - Highly-reputed rehabilitation center in Madrid
- Excellent locations, recent buildings: Madrid, center of Granada and Santander
- High-standard quality buildings with good reputation and strong regional integration
- Acquisition of 4 high-quality buildings out of 5: 50,000 sqm
- Acquisition already relutive on cluster's margin with room for profitability improvement
- A perfect complementarity target to ORPEA Ibérica network







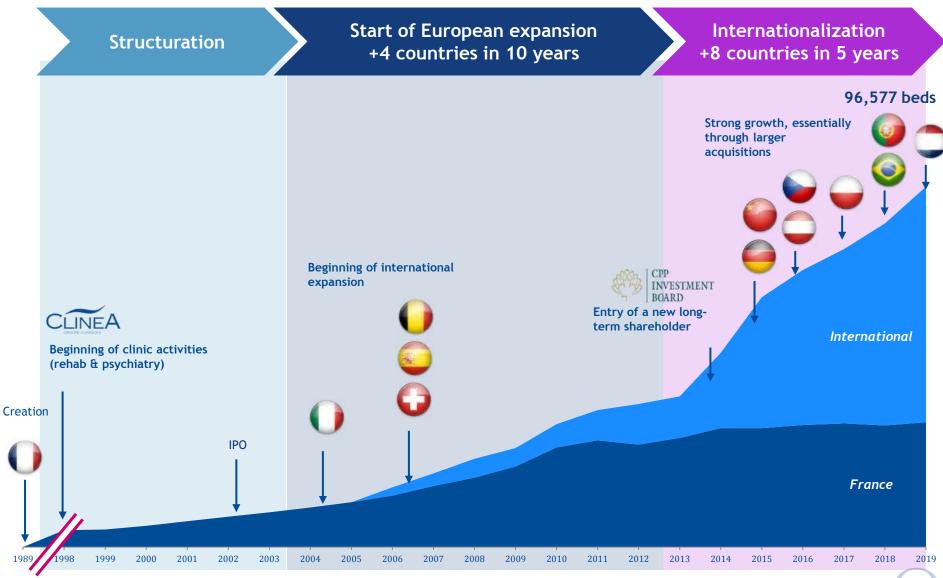




New organization to secure a new phase of growth

30 years of development





ORPEA, worlwide player



BECOMING A GLOBAL PLAYER

ENTERING A NEW ERA IN ORPEA'S HISTORY

2012 2013 2014 2015 2016 2017 2018

New organizational structure fitting for global growth



A simpler, more secured and more efficient structure consistent with global development:

- Creation of clusters: multi-country entity with a management team and a headquarter managing one or more Business Units
- Business Units require limited teams
- Structuring and strengthening of Corporate Headquarter with experts in each corporate function supporting the clusters
- Significant strengthening of Internal Control / Compliance: team of 16 people at Corporate level and at least 1 per cluster

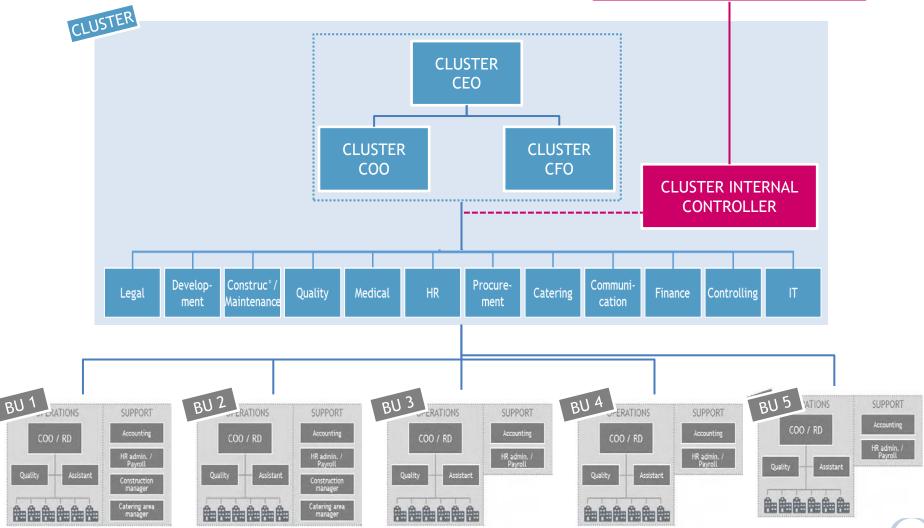
Aim of the new organization:

- Increase the Group international culture
- Strengthen controls by corporate teams and internal control
- Increase the decentralization to manage more efficiently (organization and economically) more countries

ORPEA has significantly increased its growth opportunities

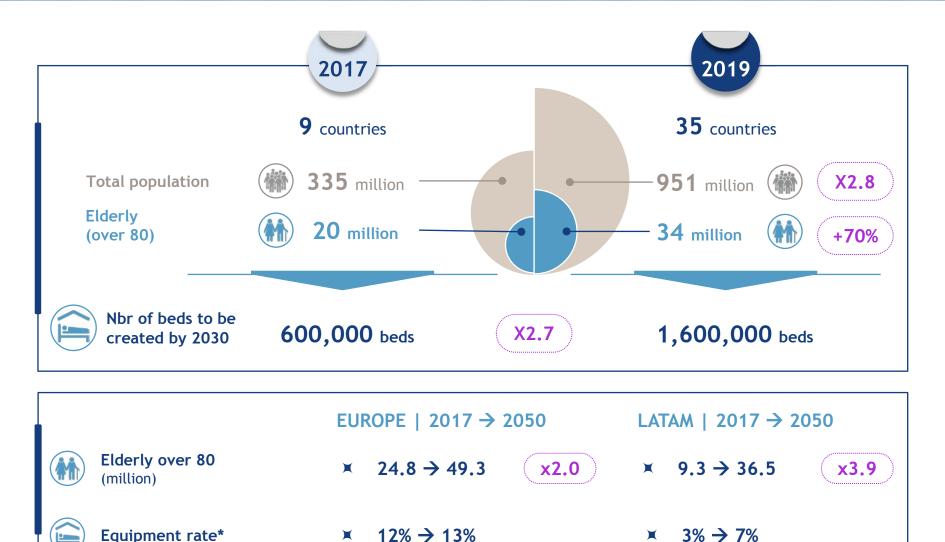


CORPORATE INTERNAL AUDIT, RISKS & INTERNAL CONTROL OFFICER



ORPEA new potential with geographic expansion and cluster organization



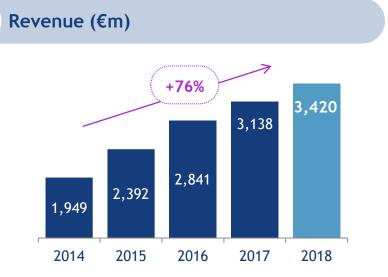




2018 Full-Year Results

A successful and profitable development strategy: +42,000 beds in 4 years





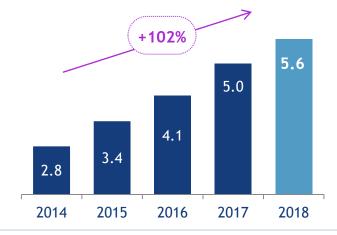
Ordinary profit before tax* (M€)



EBITDAR* (€m)



Real-estate portfolio¹ (€bn)



¹ Excluding the impact of assets held for sale

* See definitions in the glossary

Audit in progress

28

2018: above guidance



2018 OBJECTIVES	2018 ACHIEVEMENTS
1 Revenue growth: +8.3% (€3,400m)	+9.0% €3,420m
2 Strong organic growth*	+ 5.0% €155m
3 EBITDA* margin at least = 2017	+20 bps 17.7%
4 Debt optimisation	Cost of debt = - 20 bps at 2.9% Average maturity = +1 year at 6.2 years
5 Strengthening of real-estate portfolio ¹	+€586m €5.6bn
*	See definitions in the glossery Audit in progress (29)

¹ Excluding the impact of the €206m in assets held for sale at 31.12.18

Strong growth of FY2018 revenue: +9.0% to €3,420m



€m	2018	2017	Ch.		
France / Benelux	2,040.3	1,942.7	+5.0%		
Central Europe	875.1	782.5	+11.8%		
Eastern Europe	335.0	268.8	+24.6%		
Iberian Peninsula	167.4	142.8	+17.2%		
Other countries	2.0	1.5	NA		
Total	3,419.8	3,138.2	+9.0%		
Central Europe: Germany, Italy and Switzerland Eastern Europe: Austria, Poland, Czech republic					

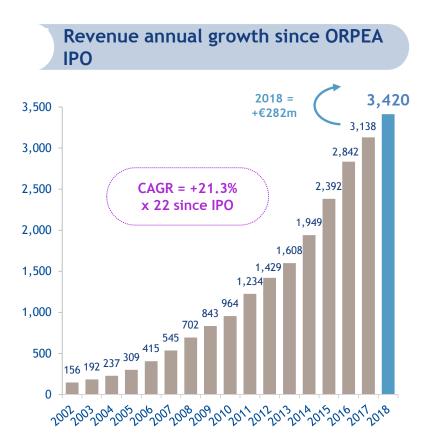
Iberic peninsula: Spain

Other countries: China

Solid organic growth

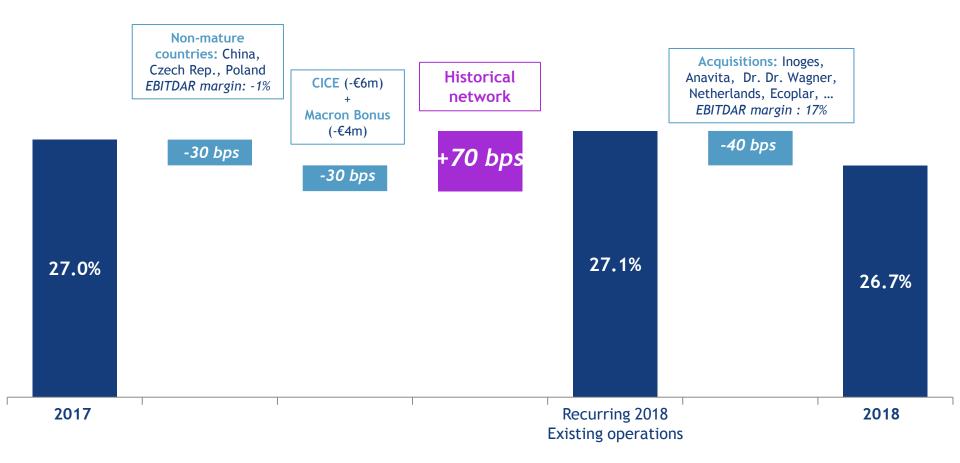
- Openings in 2018: 2,300 beds
- Organic growth* in 2018: +5.0%





Strong increase in EBITDAR margin for historical network







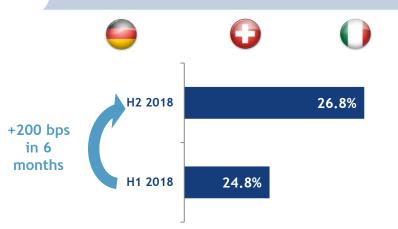
31

Profitability geographical breakdown

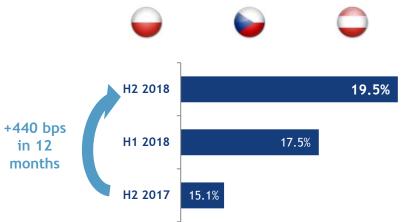


	2018		2017			Comments	
In €m	Sales	EBITDAR*	Margin	Sales EBITDAR* Margin		* Margin	
France / Benelux	2040.3	591.2	29.0%	1942.7	563.8	29.0 %	FObre and circ at a difference
France / Benelux excl. CICE and Macron bonus			29.5%				+50bps excl. CICE cut and Macron bonus
Central Europe	875.1	225.9	25.8%	782.5	211.4	27.0%	100 has acquiring impact from langue acquisition
Central Europe excl. Inoges			26.8%				100 bps negative impact from Inoges acquisition
Eastern Europe	335.0	62.0	18.5%	268.8	44.0	16.4 %	+210 bps: Dr Dr Wagner integration benefits
Iberia peninsula	167.4	35.1	21.0%	142.8	29.8	20.9 %	+10 bps
Other countries	2.0	-2.3	N.A.	1.5	-2.9	N.A.	









EBITDA* up 10.2%



€m	2018	2017	Change
Revenue	3419.8	3138.2	+9.0%
Staff costs	-1802.3	-1639.5	+ 9.9 %
Procurement	-607.5	-563.0	+ 7.9 %
Taxes and duties	-119.3	-104.4	+14.2%
Other income and expenses	21.0	14.8	N.A.
EBITDAR* (before rent)	911.8	846.2	+7.8%
% of revenue	26.7%	27.0%	
Rents	-308.1	-298.5	+3.2%
EBITDA*	603.7	547.7	+10.2%
% of revenue	17.7%	17.5%	

Rental expenses analysis (in €m):





ln €m	2018	2017 ¹	Change
EBITDA*	603.7	547.7	+10.2%
Depreciation, amortisation and provisions	-175.9	-153.3	+14.7%
Recurring operating profit	427.7	394.4	+8.4%
Net financial cost	-136.2	-135.4	+0.6%
Pre-tax profit on ordinary activities*	291.5	259.0	+12.6%
Non-recurring items	17.9	19.0	N.A.
Pre-tax profit	309.4	278.0	+11.3%
Income tax expense	-95.3	-84.6	+12.7%
Share in profit / (loss) of associates	7.0	4.4	N.A.
Net consolidated profit	220.4	197.8	+11.4%

34

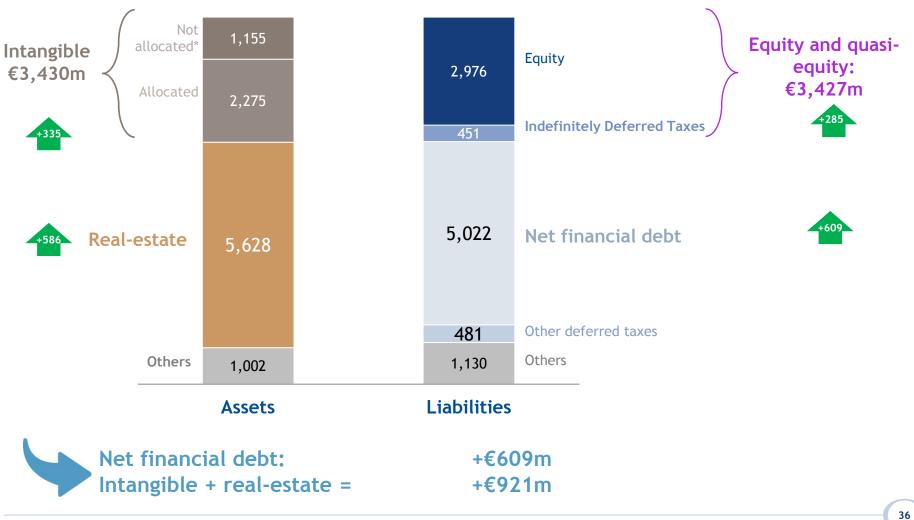


In €m	2018	2017
EBITDA	604	548
Net cash from operating activities	415	398
Investments in construction projects Acquisitions of real-estate Disposals of real-estate	-382 -336 23	-303 -631 31
Net real estate investments	-695	-903
Net investments in operating assets	-264	-165
Net cash from financing activities	698	744
Change in cash over the period	154	74
	31.12.18	31.12.17
Cash at end of period	768	614

35



Simplified balance sheet¹ at 31.12.18 (€m)



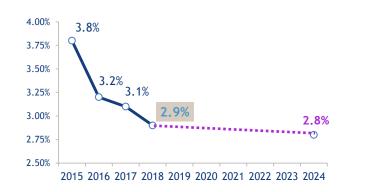
Diversified, long-term and real-estate related net debt



Indicators	31.12.18	30.06.18	31.12.17
Net financial debt* (€m)	5,022	4,819	4,413
% real estate debt	85%	85%	85%
Restated financial leverage ¹	2.3	2.3	2.1
Restated gearing ²	1.5	1.5	1.4

¹ <u>Financial liabilities Net - Real estate debt</u> EBITDA - (6% real est. debt) ² <u>Net debt</u> equity + quasi equity

Improved cost of debt





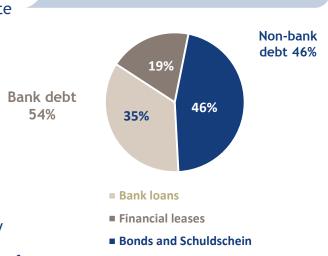
Maturity profile of net debt*



■ Repayment schedule 31.12.16 ■ Repayment schedule 31.12.18

Continuity of debt diversification and optimisation





Diversified net debt

X Non-rated public bond

- Inaugural issue in 2018: €400m with a 7-year maturity and 2.625% fixed rate
- Diversification of credit investors

X	Schuldschein:	ORPEA is the	1 st Fre	ench issuer
---	---------------	---------------------	---------------------	-------------

- Outstanding amount net of refinancing and repayment: €1.3bn
- Diversification of investors base: 55 different investors
- 2018: €336m of which €170m to extend maturity and €166m of new money
- 2019: issue in EUR and CZK by the Austrian subsidiary for €63m (initial size of €30m)

Xew mortgage for €300m

- 2019: mortgage over 12 years with a 75% LTV
- Aim: extend maturity of debt at an attractive rate

Real-estate portfolio: €5.6bn (+11.6% in a year)



	31.12.18	31.12.17	Chg.
Real-estate ownership rate	47%	45%	+2 pts
Surface area (sqm)	2,004,000	1,842,000	+8.8%
Total value¹ (€m)	5,628	5,042	+11.6%
Average yield (properties valued by Cushman & Wakefield and JLL)	5.8%	6.0%	-20 bps

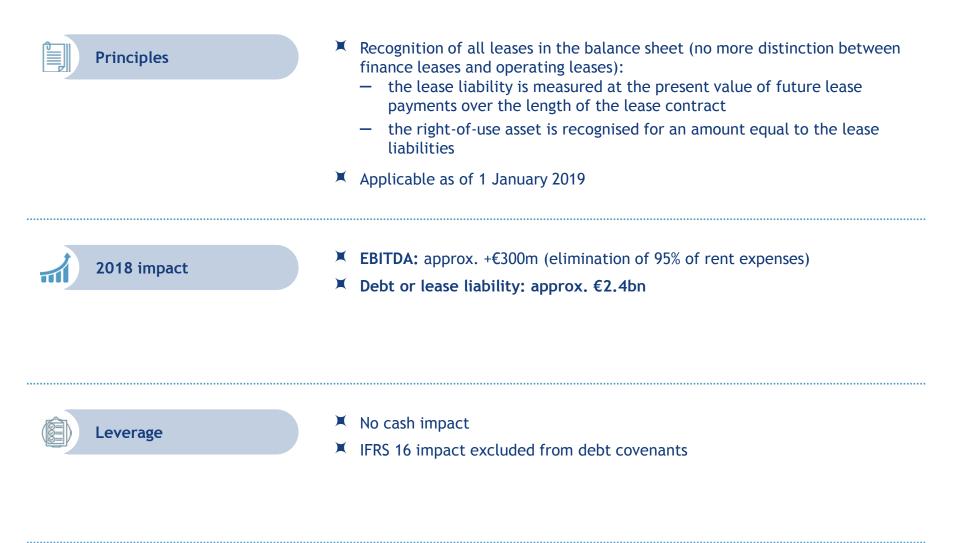
Growth in portfolio (€m) and ownership rate



Real-estate ownership rate by cluster

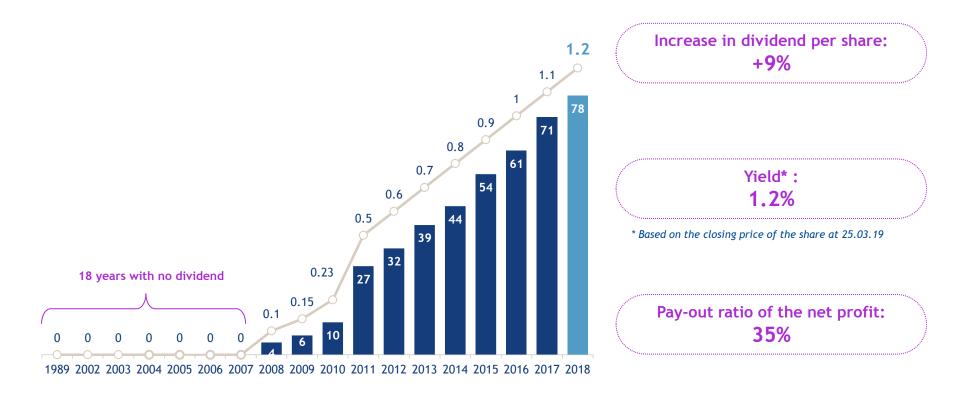
	31.12.18	31.12.17	Chg.
TOTAL Groupe	47%	45%	+2 pts
France / Benelux	52%	51%	+1 pt
Central Europe	22%	18%	+4 pts
Eastern Europe	62%	62 %	=
Iberia	74%	69 %	+5 pts
Rest of the world	0%	0%	=







Proposed dividend to the 2018 General Shareholder meeting: €1.20 / share





New openings 2018 / 2019

OFFEA

2018: opening of 2,300 beds





Ostend (Belgium) - 157 beds



Brussels (Belgium) - 223 beds



Praha (Czech Rep.) - 224 beds



Paris 16th (France) - 87 beds



Bern (Switzerland) - 226 beds



Hamburg (Germany) - 111 beds



Callian (France) - 80 beds



Milan (Italy) - 120 beds



Genoa (Italy) - 141 beds

2019: opening of 2,500 beds





Warsaw (Poland) - 135 beds



Marbella (Spain) - 140 beds



Flanders (Belgium) - 112 beds



Zürich (Switzerland) - 99 beds



Berlin (Germany) - 169 beds



Marseille (France) - 115 beds



Telc (Czech Rep.) - 130 beds



Liberec (Czech Rep.) - 149 beds



Pau (France) - 101 beds



Leader in Latin America





- Acquisition of a 50% stake in Senior Suites, leader in Chile
- 4 opened facilities (616 beds), all in Santiago de Chile + 3 under construction
- 50% owned by Cimenta, real estate sovereign Chilean fund
- Call option to buy up to 100% of the capital within 5 years
 - **Sustained development projects**



- Acquisition of a 20% stake in the first Brazilian group: Brasil Senior Living (Cora)
- 22 facilities located in São Paulo:
 9 opened/ 13 under construction or project
- Call option to buy up to 100% of the capital within 5 years
- Strong geographical complementarity with ORPEA network in Brazil

♥ ORPEA becomes a leader in Brazil



Acquisition of the « reference facility » in Montevideo: 98 beds



Construction of a leadership position in LATAM with step-by-step investments in the best assets

Chile: acquisition of a 50% stake in Senior Suites, Chile's leading group

Solid country in Latin America

- GDP growth per capita: 6.4% p.a. between 2000 and 2017
- Frivate healthcare spending (% of total health expenditure): 31.5% (one of the highest levels in the world)
- × Need for authorisation to open a facility / average per diem rate of €70 paid by the resident
- Mainly public and non-profit sector (60%) and highly fragmented sector

- Senior Suites: Chile's number 1 nursing home group with 4 facilities (616 beds) plus 3 facilities under construction (around 350 beds)
- High-quality network: considered as the number 1 group in terms of quality, recently built facilities, located in Santiago de Chile, with a private room rate of over 95%
- Property portfolio fully owned
- **A leading partner with Cimenta, Chile's sovereign property fund:**
 - Existing management team will continue to manage and develop the business (ORPEA will account for it under the equity method)
 - 5-year call option enabling ORPEA to buy the remaining capital
 - Development plan supported by new facilities and selective acquisitions



CIMENT

Establishment of a prime position on the Chilean market with a powerful and well-known partner to accelerate the development







Chile: Senior Suites, the quality reference in Chile





1st Chilean nursing home group



Brazil: healthy fundamentals and strong development potential





- Strong increase in life expectancy: 75 years (+12 years over 30 years)
- Growth rate in population of over 80s one of the highest in the world: Set to increase by 12m out to 2050, double the rate in Europe

Une offre insuffisante et inadaptée

Cadre

réglementaire

favorable

X

Existing capacity: 100,000 beds/3,500 facilities

building permit (compliance with standards)

- Key Low infrastructure rate: 3% vs. 15 to 20% in Europe
- ⇒ Number of beds to be created by 2030: +300,000 beds

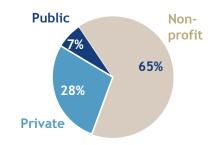
No control over daily rates and fully paid by residents

Authorisation granted by the city authorities in connection with the

Evolution of over 80s (m)¹ 16 12 8 4 4 0 +12m



Breakdown of existing capacity





¹ Source: World Bank

Brazil: acquisition of a 20% stake in Brasil Senior Living, the Brazilian market leader





- No. 1 operator of long-term care facilities for the dependent elderly, which was founded in 2012. BSL is owned by a fund managed by Patria Investments, a leading alternative investment manager in Latin America which operates in partnership with the Blackstone Group (shareholder at 40% of Patria Investments)
- **×** A robust partner, an expert in development, and a global reputation

Blackstone

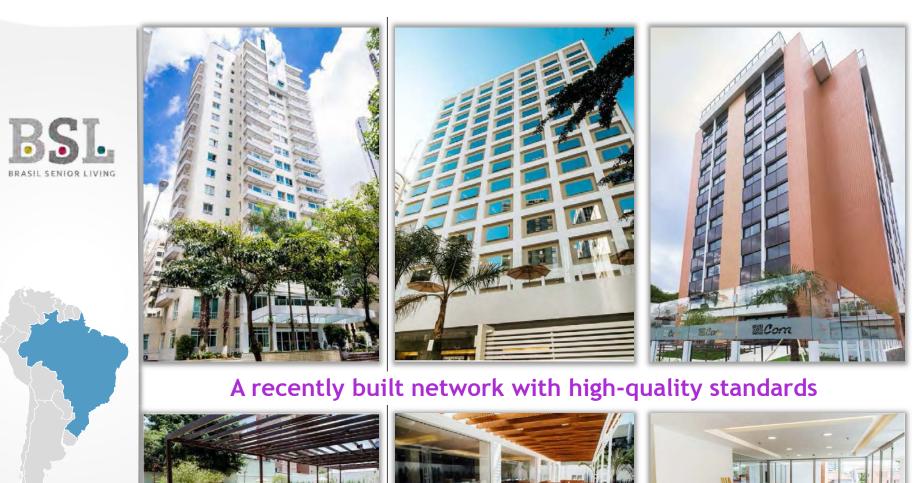
- Active across the entire spectrum of the long-term care sector: nursing homes, post-acute and rehabilitation hospitals, and homecare
- A recently built network, meeting the highest quality standards, with a major growth pipeline: 22 facilities (over 3,000 beds), all located in São Paulo:
 - 9 facilities already open (1,283 beds)
 - 13 facilities under construction or at the planning stage (1,800 beds)
- **Real estate strategy identical to ORPEA's:**
 - Focus on prime locations and ownership of 50% of properties
- **Benefits of acquiring a 20% stake:**
 - Become the undisputed leader in Brazil, with a focus on locations with strong purchasing power
 - Gain the backing of Blackstone a highly renowned partner and an expert in development
 - Step up the pace of ORPEA's growth by adding a secure pipeline
 - Create a major barrier to entry
 - Call option to increase ownership to 100% within 5 years



ORPEA is building a Brazilian leader set to have over 5,500 beds

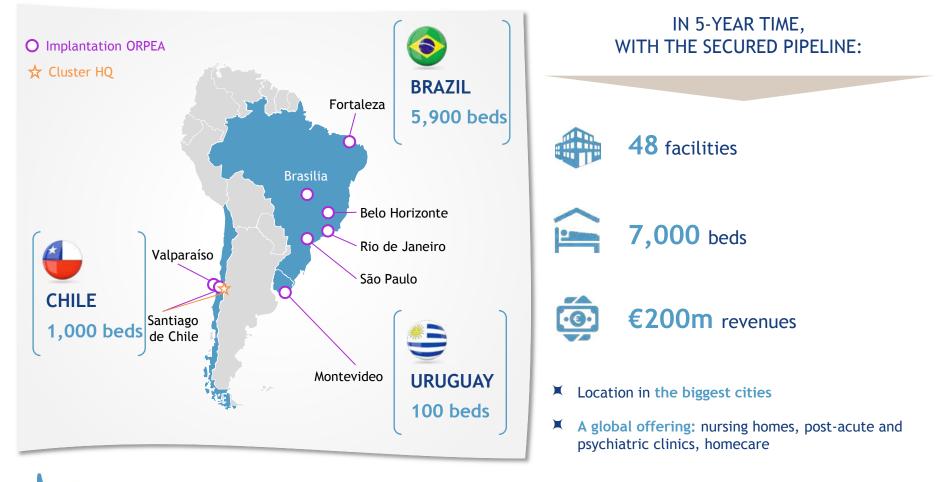
SSL: a high-quality network in São Paulo (29m inhabitants)





ORPEA LATAM: construction of a leadership position in dependency care





A sustained growth focused on value creation in LATAM with renowned partners

RPEA

Callian (France)

Strategy and outlook





Pursue the strategy of upgrading the network





Development in prime locations

- Creation of new facilities (locations with high purchasing power)
- Selective and opportunistic acquisitions

Internationalisation

- New developments in the 16 existing countries, especially Eastern Europe and Latam clusters
- Identification of new geographical areas with insufficient capacities and strong purchasing power

Real-estate strategy: 50/50 mix between lease and ownership

- Ownership of real-estate in the best locations
- Sale-and-lease back of 50% of new facilities

Ongoing organizational change

- Strengthening of headquarter staff in clusters
- Monitoring of Group Standards implementation at clusters level

ORPEA becomes one of the main global leaders of Dependancy care

1989 - 2019: ORPEA is celebrating its 30th birthday







Appendix



	Organic growth reflects the following factors:
	1. The year-on-year change in the revenue of existing facilities as a result of changes in their occupancy rates and per diem rates
Organic growth	2. The year-on-year change in the revenue of redeveloped facilities or those where capacity has been increased in the current or year-earlier period
	3. Revenue generated in the current period by facilities created in the current or year-earlier period, and the change in revenue at recently acquired facilities by comparison with the previous equivalent period
EBITDAR	EBITDA before rents, including provisions related to external charges and staff costs
EBITDA	Recurring operating profit before net additions to depreciation and amortisation , including provisions related to external charges and staff costs
Pre-tax profit on ordinary activities	Recurring operating profit - Net financial expense

Consolidated balance-sheet



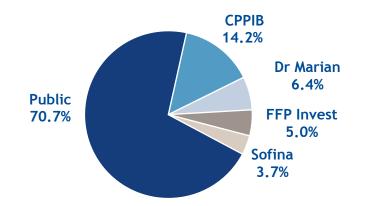
	In €m	31-dec-18	31-dec-17
	Non-current assets	9,303	8,324
ACTIF	Goodwill	1,155	1,013
	Intangible assets	2,275	2,082
	Property, plant & equipment and property under development	5,628	5,042
	Other non-current assets	244	187
	Current assets	1,526	1,308
	Of which cash, cash equivalents and marketable securities	768	614
	Assets held for sale	206	64
	TOTAL ASSETS	11,034	9,696
	Equity attributable to equity holders of the parent and perm	3,427	3,142
	Equity attributable to equity holders of the parent	2,976	2,715
	Deferred taxes on intangible assets	451	427
	Non-controlling interests	1	0
PASSIF	Non-current liabilities	5,703	5,248
	Other deferred tax liabilities	481	431
	Provision for liabilities and charges	233	194
	Medium- and long-term financial debt	5,026	4,622
	Current liabilities	1,660	1,242
	Of which short-term debt (bridge loans)	764	405
	Debt linked to assets held for sale	206	64
	TOTAL EQUITY AND LIABILITIES	11,034	9,696

Audit in progress

Long-term shareholders, dedicated to value creation

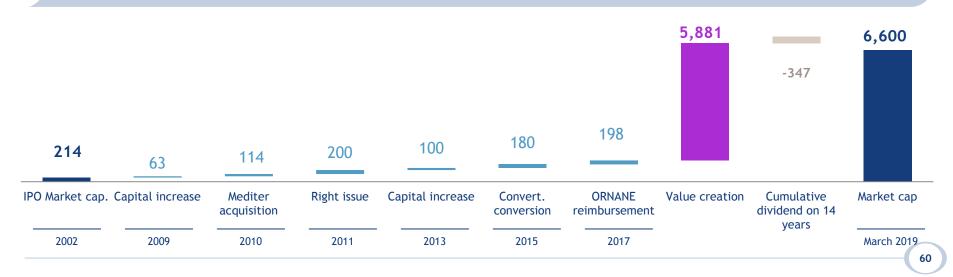


Shareholding structure (% of share capital)



An 11-member Board with complementary skills

- **Board members:**
 - Philippe Charrier Non-executive Chairman
 - Yves Le Masne CEO
 - Jean Patrick Fortlacroix
 - FFP Invest (Thierry Mabille de Poncheville)
 - Xavier Coirbay (appointed on proposal by Sofina)
 - Joy Verlé (appointed on proposal by CPPIB)
 - Moritz Krautkraemer (appointed on proposal by CPPIB)
 - Bernadette Chevallier
 - Brigitte Lantz
 - Laure Baume
 - Sophie Kalaidjian (Employees representative)



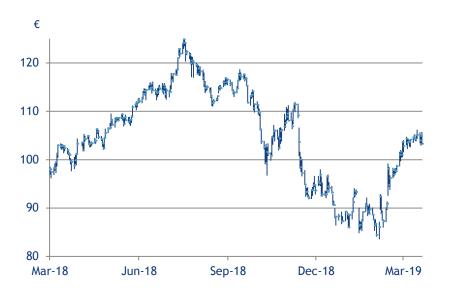
Strong value creation since the IPO (€m)

Stock market data



Market data (12 months)

- Average trading volume: 192,000 shares per day (= €20m) all platforms combined
- Share price: €103.25
- I2-month high: €125.20
- × 12-month low: €83.56
- Turnover: 76% in 12 months
- X Mkt cap.: €6,669m
- Nbr of shares outstanding: 64,586,323



Indices

- Compartment A of Euronext Paris
- Component of the MSCI Small Cap Europe, Stoxx Europe 600, CAC Mid 60 and SBF 120 indices
- Member of the SRD (deferred settlement service)

Contacts

- ORPEA Steve Grobet, Finance Corporate Secretary
 - +33 (0) 47 75 74 66, s.grobet@orpea.net
- **ORPEA Hélène de Watteville**, IR
 - +33 (0) 41 45 61 95, h.dewatteville@orpea.net